6.5.1.Internal Quality Assurance Cell (IQAC) has contributed significantly for institutionalizing the quality assurance strategies and processes. It reviews teaching learning process, structures & methodologies of operations and learning outcomes at periodic intervals and records the incremental improvement in various activities

Response:

Sree Narayana Guru College of Commerce is dedicated to the vision of "Empowerment through Higher Education to all strata of Society." Central to achieving this vision is the role played by the Internal Quality Assurance Cell (IQAC), which institutionalizes quality assurance strategies and processes to ensure high standards of educational excellence.

### **Reviewing the Teaching-Learning Process:**

The IQAC is committed to continuously reviewing and enhancing the teachinglearning process. This involves evaluating the effectiveness of teaching methodologies, the relevance and adequacy of instructional materials, and the level of student engagement. With continuous monitoring and gathering feedback from both students and faculty, the IQAC fosters an environment of continuous improvement. IQAC has established a system of filling academic diaries in physical form and also Google sheets where faculties are entering implementation of teaching plan, learning activities, outcomes, etc. Suitable suggestions are given if further improvement is required in periodic meetings. This ensures that our teaching strategies evolve to meet the changing needs of students, maintaining their effectiveness and relevance. As an outcome the overall passing percentage reached to 91%.

### **Assessing Institutional Operations:**

The IQAC also plays a critical role in assessing and refining the structures and methodologies of institutional operations. This includes a thorough evaluation of

administrative processes, resource management, and overall governance. By conducting these reviews, the IQAC ensures that our institutional operations are efficient, transparent, and aligned with the College's goals and objectives. This operational efficiency is crucial in creating an environment conducive to academic excellence and the overall effectiveness of the institution.

## **Evaluating Learning Outcomes:**

Another key responsibility of the IQAC is the periodic review of learning outcomes. The cell systematically evaluates whether our educational programs are meeting their intended objectives and identifies any gaps between expected and actual performance. This process involves analyzing examination results, conducting student assessments, and evaluating the attainment of specific learning objectives. Through these reviews, the IQAC ensures that our programs deliver the desired results, equipping students with the necessary competencies and skills for academic and professional success.

## **Recording Incremental Improvements:**

The IQAC also meticulously records incremental improvements in various institutional activities. This includes maintaining comprehensive documentation of all quality assurance activities such as feedback reports, audit findings, and action plans. By keeping these detailed records, the IQAC provides clear evidence of our commitment to continuous improvement. These records are invaluable during accreditation processes, showcasing our quality assurance efforts and achievements.

# Fostering a Culture of Quality

The impact of the IQAC extends beyond internal operations as it plays a vital role in fostering a culture of quality within the College. By promoting awareness and understanding of quality assurance processes among faculty, staff, and students through workshops, seminars, conferences etc., the IQAC cultivates a shared commitment to excellence. This collective commitment is essential for sustaining long-term quality improvements and achieving the college's strategic objectives.