

SREE NARAYANA GURU COLLEGE OF COMMERCE

Action Taken Report on Feedback (2021-2022)

The Internal Quality Assurance Cell has developed a feedback mechanism for various stakeholders (students, teachers, parents, employees, and alumni) of the College. The College is affiliated to University of Mumbai, and the courses are introduced by the University. The College collects feedback at the end of every academic year from various stakeholders. The feedback is analyzed, and the College takes the appropriate action required for better implementation of the curriculum. The consolidated feedback analysis and action taken by various stakeholders are as follows:

Stakeholders	Feedback	Action Taken
Students	<ul style="list-style-type: none">• Students facing problem in online class	<ul style="list-style-type: none">• Hybrid teaching is introduced to overcome the problem of online teaching.
	<ul style="list-style-type: none">• Continuous Improvement	<ul style="list-style-type: none">• Students' problems are identified through mentoring activities, which help teachers understand the students' issues and give them timely solutions for continuous student improvement.
	<ul style="list-style-type: none">• Practical Learning	<ul style="list-style-type: none">• Students are encouraged to learn practically in each department's certificate course. In addition, provide hands-on training in some specialized areas.
Teachers	<ul style="list-style-type: none">• Adopting innovative techniques/strategies of teaching	<ul style="list-style-type: none">• Increased facility for a smart board and projector in the classroom. To adopt innovative techniques for teaching• College has software that allows students to submit assignments, take notes, and even take tests, as well as track their performance and attendance.
Employers	<ul style="list-style-type: none">• Communication skill	<ul style="list-style-type: none">• To improve communication skills, a basic programme is organised called the Language Club, where proper training is provided to improve communication skills.• Various activities like presentations, debates, group discussions, essay writing,

		etc. are conducted to improve confidence and efficiency.
Parents	<ul style="list-style-type: none"> • Should invite Guest lecturer 	<ul style="list-style-type: none"> • In each department , a specialized topic is covered by guest lecturer • Various resource person are invited to give more practical knowledge information to students
	<ul style="list-style-type: none"> • Need more Regular test 	<ul style="list-style-type: none"> • As per suggestion, every faculty started to keep or give regular assignments and tests to frequently improve the students' performance.
Alumni	<ul style="list-style-type: none"> • Students should give more exposure to field visit 	<ul style="list-style-type: none"> • Various field visit is done for students like <ol style="list-style-type: none"> 1. Visit to SEBI 2. Visit to RBI 3. Visit to Film City 4. Visit to Industry 5. Visit to Film Production house
	<ul style="list-style-type: none"> • Infrastructure to self-development 	<ul style="list-style-type: none"> • improved library space and resources to utilise • Availability of a huge playing ground for all types of sports activities • Gym facilities are provided in the given time slot. • Computers are available for students' use. • Various extracurricular activities are conducted to improve overall development.

Prabha

Mrs. Prabha Jasmine Nadar

Chairperson, Feedback Committee

[Signature]

Principal

