

Sree Narayana Guru College of Commerce

Feedback Report (2019-2020)

The feedback from students is collected Online through Google form which contains structured questions as suggested by NAAC related to faculties, learning process, infrastructure, facilities and syllabus. The link of the same is provided to the students through email and shared in WhatsApp groups. The questions are framed by using 5 points scale.

The collected feedback is analysed by the committee by calculating the overall feedback by converting the total points into average percentage. The same is discussed with the Principal and the appropriate action is taken in the problem areas.

The feedback on syllabus is taken into account and faculties discuss the same in the workshops related to syllabus conducted by University. The feedback on faculties' quality of teaching is discussed in the departmental meetings and in the staff meetings. The necessary suggestions and instructions are given by Program Coordinators and Principal for further improvement.

The summary of feedback and action taken upon it is discussed in IQAC meetings and in CDC meetings. During the year 2019-20 the Third cycle of NAAC Re-accreditation happened, where in which under SSS (Students Satisfaction Survey), the students have given 3.80 ratings out of 4.

The feedback from faculties is taken on the syllabus contents and if required the courses are introduced by seeking approval from CDC. The feedback from employers is also taken Offline from the companies' representatives who visit the College during campus interview.

The Placement committee focuses on the areas where the students need to be groomed and the necessary guidance sessions are arranged by inviting the experts to facilitate the students to gain confidence for appearing the various interviews and competitive examinations.

The feedback from the parents is collected during the Parents Meeting.

The feedback from Alumni is collected during the Alumni meeting and the records of the same are kept with Alumni Committee



Feedback Committee - In charge