

# SREE NARAYANA GURU COLLEGE OF COMMERCE

## Feedback Report (2021-2022)

The internal quality assurance cell makes it a practice to mandatorily collect feedback from stakeholders, including students, teachers, parents, employers, and alumni. This is done by the Feedback Committee. They collect and analyses feedback and make recommendations to appropriate bodies in order to initiate action for improvement. It was previously collected manually, but with technological advancements, it is now available both online and offline.

During the year 2021–2022, due to the pandemic situation and temporary closure of educational institutions, lectures were taken in online mode, later shifting to hybrid mode. The feedback on the syllabus from various stakeholders was collected through a Google form and manually. The main objectives of collecting the feedback were to know the opinion of the stakeholders on the current methodology of teaching and about the syllabus and how we can improve it.

### 1. Students :-

- a. Most of the students are satisfied with the syllabus content.
- b. Students were having difficulty understanding the online lecture; some students were experiencing network issues and were unable to access the internet in order to attend online lectures.
- c. Students feel their studies are closely monitored through the mentoring group, which gives them timely guidance in all aspects.

### 2. Teachers

- a. Most of the teachers are satisfied with the relevance of the syllabus to the objectives of the course.
- b. Many teachers are in favour of certification courses because a core aspect of education is developing employability skills for students, which are incorporated into various certification courses in addition to the regular subjects.
- c. In the technology era, many teachers agreed that teaching activities should be more technology-based.

### 3. Employers

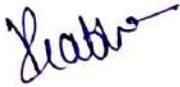
- a. Most of the employer showed their satisfaction with the relevance of the syllabus with the current work requirement.
- b. Employers reported that the students at work have strong management skill and leadership skills.
- c. More training is needed to improve communication skills.

4. Alumni

- a. Alumni suggested that the students should provide more exposure to practical learning and the importance of field visits.
- b. Alumni are satisfied about the availability of infrastructure on College campuses.

5. Parents

- a. Parents are satisfied with the courses content and about the extra certification course for student's overall development.
- b. Parents suggested to keep more specialized lecture to improve the knowledge.



Mrs. Prabha Jasmine Nadar  
Chairperson, Feedback Committee



Principal

